**Customer Service Agent for a TOP RATED employer with fantastic opportunities**

#### Job description

\*No experience necessary\* As a Customer Service Agent for Park West Professional Services you will be fully trained on how to provide exceptional customer service online and over the phone to our customers. The future of financial products means customers do not need to go into their bank they can go online and you will be a part of this future.

**Details**

* **Office hours: Flexible work schedules with Full-Time, Part-Time and Casual shifts available**
* **Location: West Vancouver**(Park Royal Mall) \*Free parking and close to the bus loop/station\*
* **Remote work:** Not for new employees
* **Salary:** Starting at *$1340.75 twice a month* + Commission and Bonuses
* **Commission:** **YES! A 3rd paycheck EVERY MONTH** guaranteed with your bonuses and commissions to significantly increase your pay.
* **Perks:** Daily commission + performance bonuses + games, contests and awards
* **Benefits:** Medical and Dental after 90 days of Employment
* **Training and Education:** No experience necessary. We will complete all training on the job.

If you are interested in an interview please email your resume to [pbsemp@gmail.com](mailto:pbsemp@gmail.com)

*This is not telemarketing or cold calling. Our customers contact us online and over the phone when they are looking for a short-term loan and other available credit products or assistance with their account.*

You will be working in a financial services call center office with an amazing team of fun and positive people with many years of experience. Your department helps clients online and over the phone with their day-to-day loan needs such as completing online loan applications, verifying the information they provide, answering questions, assisting with transactions and helping to determine if they are qualified for a loan.

**Additional perks**

* Paid time off (PTO)
* A 3rd pay check every month with all bonuses and earned commissions
* Conveniently located next to the Park Royal Mall and bus station
* Daily, weekly and monthly games, contests, challenges
* We promote for all departments internally

**Qualifications**

* High school or equivalent
* 2+ years’ experience in a customer service or sales role
* Communicates effectively in English, both orally and in writing
* Post-secondary education (does not have to be related to finance
* Ability to plan, schedule, organize and prioritize work assignments
* Digital literacy across a broad range of devices (i.e., smartphones, tablets, laptops, etc.)
* You need to be legally eligible to work in Canada at the location(s) specified above and, where applicable, must have a valid work or study permit.

**Please ensure the following applies to you**

* You find it easy to initiate and maintain conversations
* You do not have a history of attendance issues at work
* Feel comfortable using new technology and digital tools
* Want to make a new step in your customer-focused career
* A really positive and outgoing attitude and enjoys working on a team
* You are able to maintain full time hours and provide adequate notice for absences

Application deadline: 2021-08-13

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COVID-19 considerations:  
We meet and exceed all WorkSafe BC, Health Canada, PHO and the BC Centre for Disease Control recommendations and requirements and our offices are designed to respect social-distancing, cleaning, sanitizing and more.