

Connecting to school wireless network

Instructions For:

Windows computers:	2
Apple computers:	3
Android:	4
iPhone:	5

Please Note:

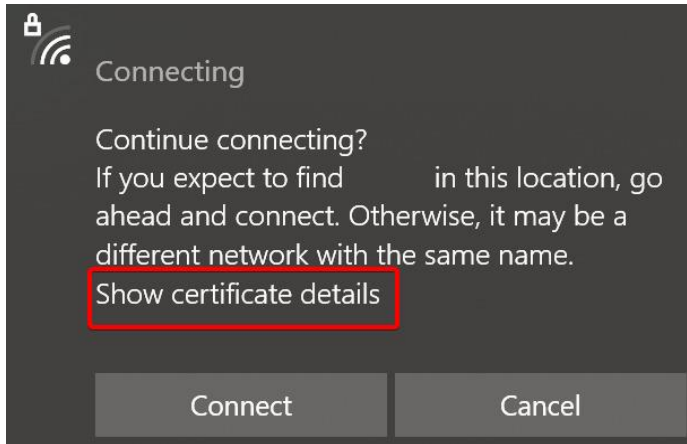
For Columbia College Faculty and Staff:
You will be asked to sign using your work credentials.
You will only be asked once; however, if you have changed your password, you may be asked to sign in again.

For Columbia College Student:
You will be asked to sign using your student credentials.
You will only be asked once; however, if you have changed your password, you may be asked to sign in again.
If you are unable to sign in into the wireless network using your Student Portal password, please check your Student Portal to make sure your password meets the password requirements.

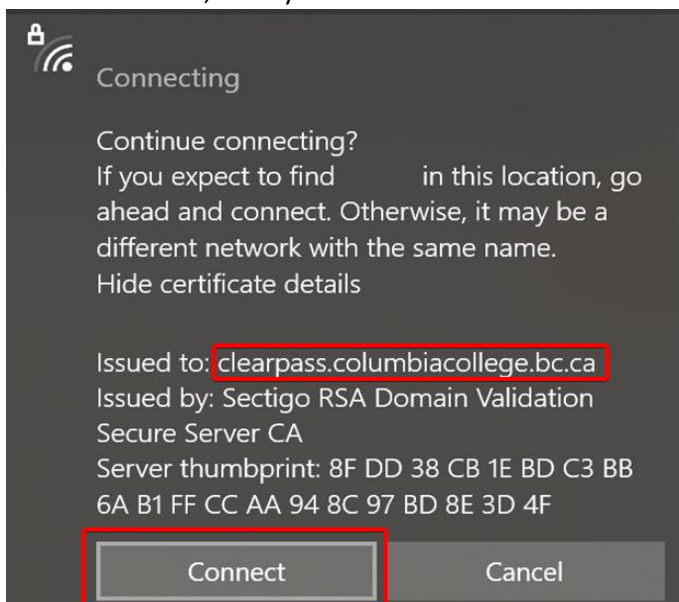
If you are experiencing issues, please contact IT
at helpdesk@columbiacollege.ca
or visit IT Office in Room 413, Main Campus

Windows computers:

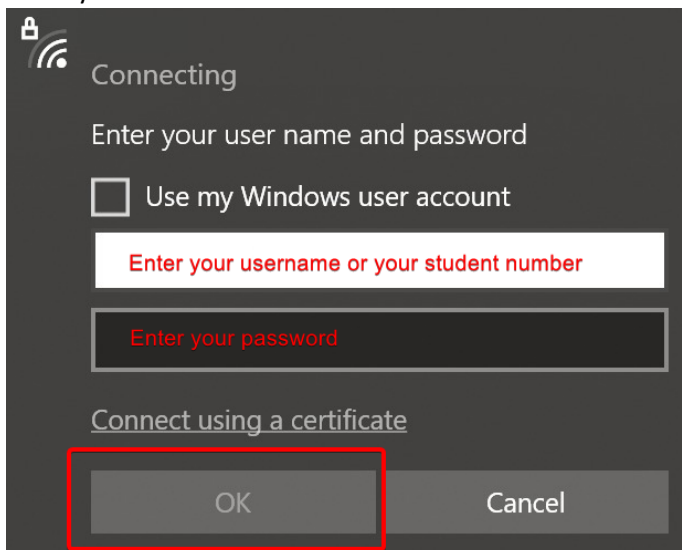
- 1) Connect to **ColumbiaCollege_Secured**.
- 2) Click on "Show certificate details". Making sure the certificate reads "clearpass.columbiacollege.bc.ca"



- 3) Click on Connect, once you have confirmed the name matches.



- 4) Enter your user credentials as shown below.

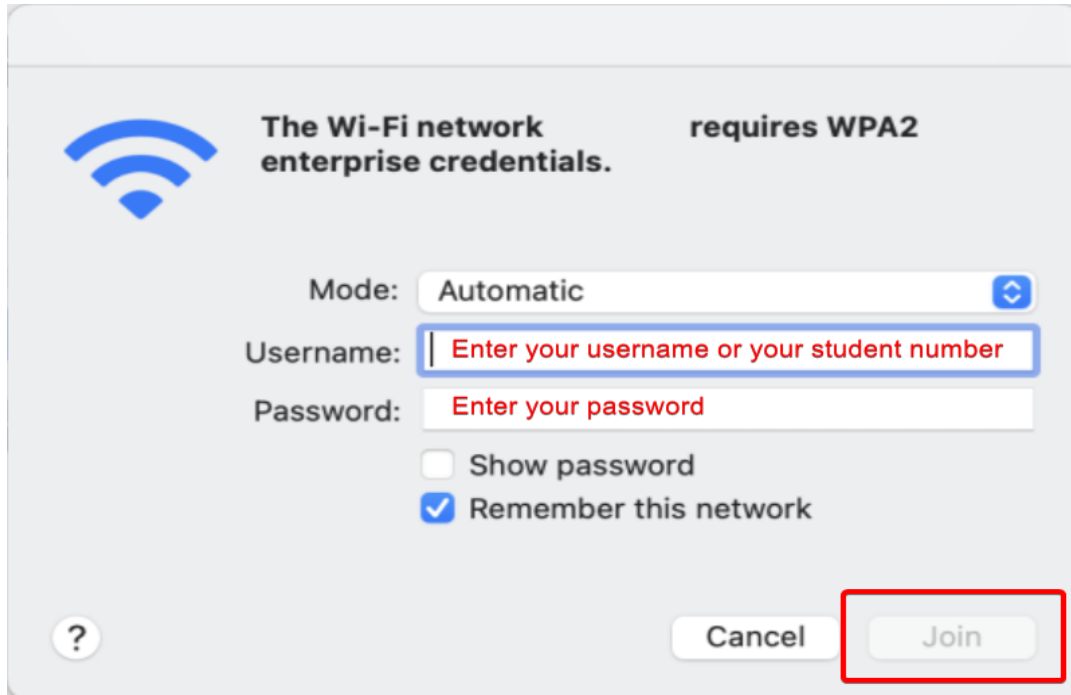


- 5) You are now connected to the school wireless network.

*If you are experiencing issues, please contact helpdesk@columbiacollege.ca
Or visit IT office in Room 413 Main Campus*

Apple computers:

- 1) Connect to **ColumbiaCollege_Secured**
- 2) Enter your user credentials as shown below. And click Join to proceed to next page.



The Wi-Fi network **ColumbiaCollege_Secured** requires WPA2 enterprise credentials.

Mode: Automatic

Username: Enter your username or your student number

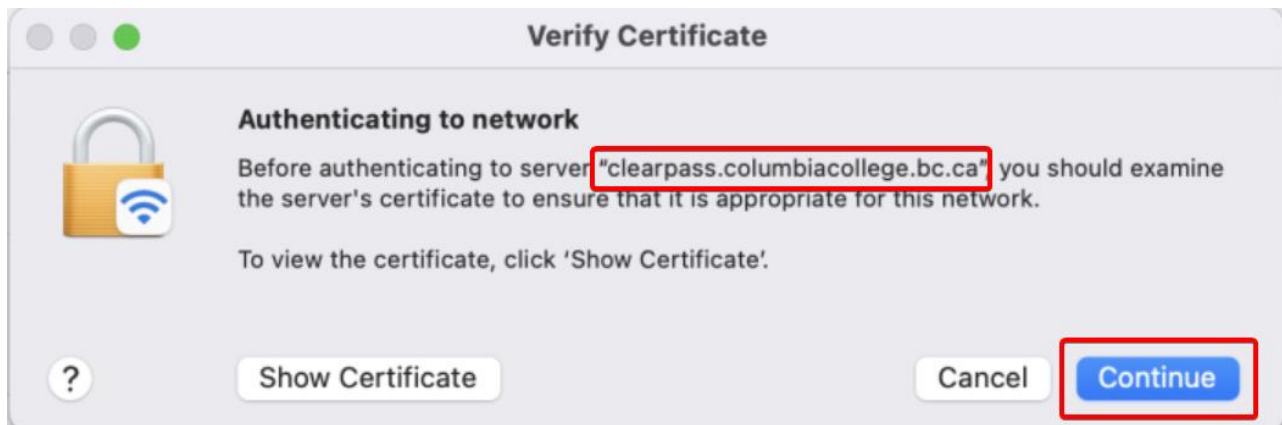
Password: Enter your password

☐ Show password

☒ Remember this network

Cancel Join

- 3) Make sure the certificate reads "clearpass.columbiacollege.bc.ca". Click Trust when you confirmed the name matches.



Verify Certificate

Authenticating to network

Before authenticating to server "clearpass.columbiacollege.bc.ca" you should examine the server's certificate to ensure that it is appropriate for this network.

To view the certificate, click 'Show Certificate'.

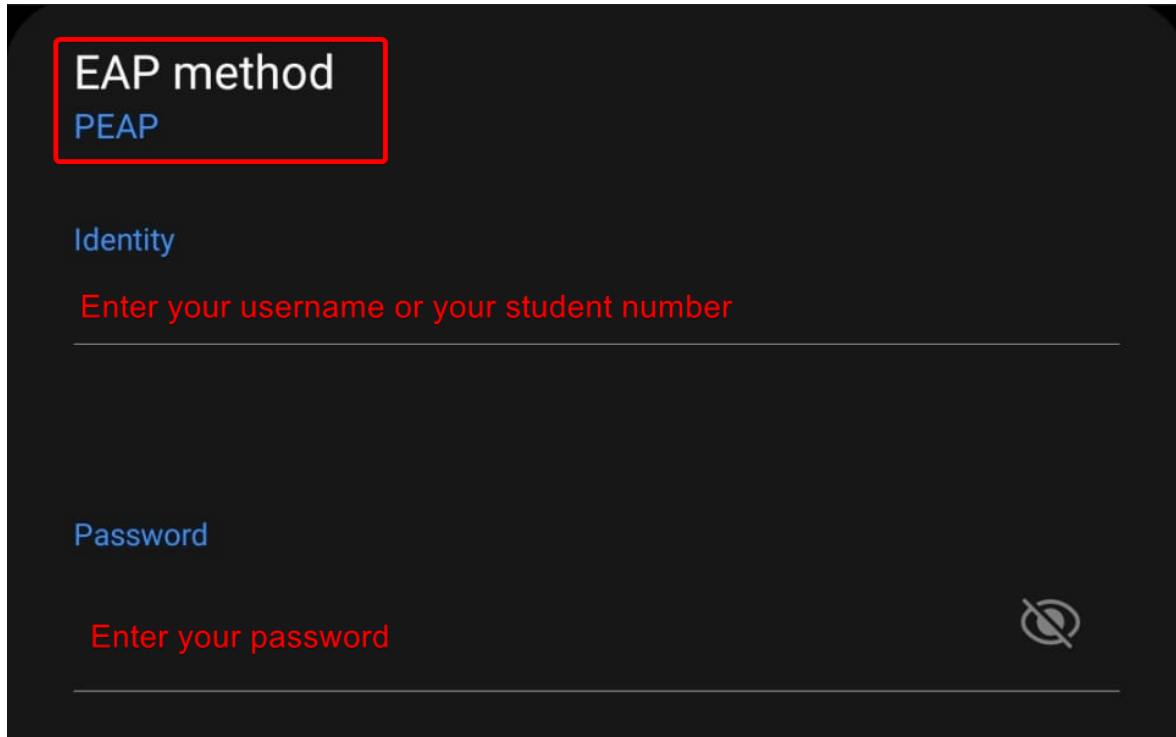
Show Certificate Cancel Continue

- 4) You are now connected to the school wireless network.

*If you are experiencing issues, please contact helpdesk@columbiacollege.ca
Or visit IT office in Room 413 Main Campus*

Android:

- 1) Connect to **ColumbiaCollege_Secured**
- 2) Enter your user credentials as shown below. Making sure the EAP method is set to PEAP.

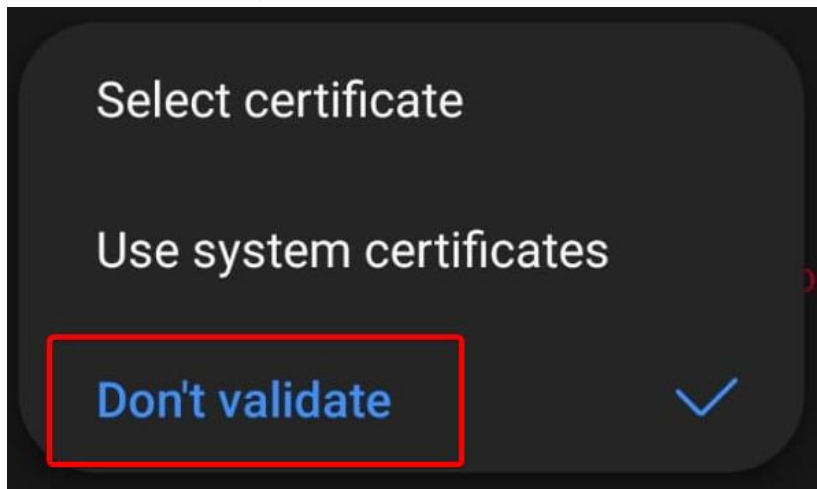


EAP method
PEAP

Identity
Enter your username or your student number

Password
Enter your password

- 3) For the CA certificate, select “Don’t validate” or “None selected”



Select certificate

Use system certificates

Don't validate

- 4) Click Connect to proceed to join the wireless network.
- 5) You are now connected to the school wireless network.

*If you are experiencing issues, please contact helpdesk@columbiacollege.ca
Or visit IT office in Room 413 Main Campus*

iPhone:

- 1) Connect to **ColumbiaCollege_Secured**
- 2) Enter your user credentials as shown below. And click Join to proceed to next page.

Cancel **Enter Password** **Join**


Username | Enter your username or your student number

Password Enter your password

Mode Automatic >

- 3) Make sure the certificate reads “clearpass.columbiacollege.bc.ca”. Click Trust when you confirmed the name matches.

Cancel **Certificate** **Trust**



clearpass.columbiacollege.bc.ca
Issued by Sectigo RSA Domain Validatio...

Not Trusted

Expires 2023-01-18, 15:59:59

More Details >

- 4) You are now connected to the school wireless network.

*If you are experiencing issues, please contact helpdesk@columbiacollege.ca
Or visit IT office in Room 413 Main Campus*